

Shipping & Return Policy Vigor Lifestyle

Shipping Policy

Our Shipping Policy was last updated on 02-01-2022

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Disclaimer:

- **"Company"** (referred to as either "the Company", "We", "Us" or "Our" in this Disclaimer) refers to Vigor Lifestyle, located at Raalte, the Netherlands. Chamber of Commerce number 75259443
- **"Goods"** refers to the items offered for sale on the Service.
- **"Orders"** means a request by You to purchase Goods from Us.
- **"Service"** refers to the Website.
- **"Website"** refers to [Vigorlifestyle.eu](http://www.vigorlifestyle.eu) accessible from <http://www.vigorlifestyle.eu>
- **"You"** means the individual accessing the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Thank you for visiting and shopping at Vigorlifestyle.eu. The following terms and conditions constitute our Shipping Policy. This Shipping was generated by TermsFeed Shipping Policy Generator. We would also like to refer you to our Terms and Conditions, available on the Vigor Lifestyle website.

Domestic Shipping Policy

Shipment processing times

All Orders are processed within : 1 – 2 business days. Orders are not shipped or delivered on holidays.

If We are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of Your Order, We will contact You via email or telephone.

Shipping rates & delivery estimates

Shipping charges for Your Orders will be calculated and displayed at checkout.

- **Shipping method: PostNL**
Shipment cost (Mailbox): Free
Shipment cost (Parcel): Free
Estimated delivery time: 1 – 2 business days

Delivery delays can occasionally occur.

Foreign Shipping Policy

Shipment processing times

Destination	Carrier	Transit time in days	Fee 0 -5 KG	Fee 5 - 15 KG
Belgium	PostNL	1 -2	€ -	€ -
Germany	DPD	2	€ -	€ -
Poland	DHL	3	€ 2,99	€ 2,99
France*	DHL	3	€ 2,99	€ 3,18
Great-Britain	DHL	3	€ 2,99	€ 4,01
Austria	DHL	3	€ 2,99	€ 3,78
Hungary	DHL	3	€ 3,16	€ 4,09
Croatia	DHL	3	€ 3,16	€ 4,09
Romania	DHL	3	€ 3,39	€ 4,24
Slovenia	DHL	4	€ 3,39	€ 4,24
Slovakia	DHL	3	€ 3,39	€ 4,24
Czech Republic	DHL	3	€ 3,28	€ 5,00
Denmark*	DHL	3	€ 3,70	€ 4,50
Estonia*	DHL	3	€ 4,71	€ 5,64
Latvia*	DHL	4	€ 4,71	€ 5,64
Lithuania*	DHL	4	€ 4,71	€ 5,64
Spain	DHL	4	€ 4,78	€ 6,77
Portugal	DHL	5	€ 5,25	€ 7,29
Italy	DHL	3 -4	€ 6,20	€ 7,88
Ireland	DHL	4	€ 8,50	€ 11,87
Sweden	DHL	3	€ 7,29	€ 8,13
Finland*	DHL	5	€ 8,32	€ 9,93
Bulgaria	DHL	5	€ 9,71	€ 14,07
Greece	DHL	6	€ 10,45	€ 15,02

* For France, Finland, Denmark, Sweden and the Baltic States, shipping can only be done to PickupPoints

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation Email once Your Order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Customs, Duties and Taxes

Vigorlifestyle.eu is not responsible for any customs and taxes applied to Your Order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes)

Damages

Vigorlifestyle.eu is not liable for any products damaged or lost during shipping. If You received Your Order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

Return Policy

If you wish to return a good, you must prepare your shipment through Monta. By consulting the link below, you can print out a return label by means of your order number & e-mail address

- <https://vigorlifestyle.montareturns.com/>

All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes). Vigorlifestyle.eu is not liable for any products damaged or lost during shipping.

Contact Us

If you have any questions about this Shipping Policy, You can contact Us:

- By visiting this page on our website: <http://www.vigorlifestyle.eu>
- By sending us an email: support@vigorlifestyle.nl
- By call us: + 31 85 00 41 99 8