

GENERAL TERMS AND CONDITIONS

These are the terms and conditions of Inge's Illustrations. We advise you to read this statement carefully. Inge's Illustrations is registered at the Chamber of Commerce under number 90133455 and is based at Sweelincklaan 25 in Groningen, the Netherlands. You can contact us via email at info@ingesillustrations.com.

1. APPLICABLE LAW AND JURISDICTION

1.1. The laws of the Netherlands shall govern any disputes or claims arising out of or in connection with these terms and conditions.

1.2. The courts of the Netherlands shall have exclusive jurisdiction to settle any disputes or claims arising out of or in connection with these terms and conditions.

2. PAYMENT AND CURRENCY

2.1. We accept payments through iDeal, credit card, and PayPal.

2.2. All prices are displayed in Euros (EUR), and payments must be made in Euros.

2.3. Prices stated on our website include VAT, but customers are responsible for any costs associated with payments made in different currencies, including exchange rate fees, as well as any applicable import duties and customs charges.

3. INTELLECTUAL PROPERTY

3.1. The intellectual property rights of all course materials and content provided by Inge's Illustrations are owned by Inge's Illustrations.

3.2. The content of the website, including but not limited to text, images, design, trademarks, and domain names, is the exclusive property of Inge's Illustrations and is protected by copyright and intellectual or industrial property rights under applicable law. Users of the website are not allowed to reproduce or make available any part of the website without the permission of Inge's Illustrations.

3.3. All copyrights and intellectual properties related to the creations of the human mind developed by Inge's Illustrations remain the exclusive property of Inge's Illustrations, unless rights are transferred or otherwise agreed upon.

3.4. Inge's Illustrations shall not be held responsible for any information or content that customers place on Inge's Illustrations servers.. If the customer's information/content infringes the rights of third parties or violates laws and regulations, the customer shall indemnify Inge's Illustrations from any claims for damages made by third parties as a result of such actions.

SPECIFIC PROVISIONS REGARDING THE USE OF COURSE CONTENT:

3.5. Customers, whether or not they participate in the course, are expressly prohibited from offering or providing similar courses that directly refer to or utilize the method of Inge's Illustrations, even if they make reference to Inge's Illustrations. The creation of courses closely resembling Inge's Illustrations' courses is strictly prohibited.

3.6 The customer acknowledges that any actions taken based on the teachings and methods of Inge's Illustrations are at their own risk, and Inge's Illustrations assumes no liability for how the customer applies the teachings and methods in practice.

3.7 Inge's Illustrations reserves the right to suspend a customer's participation in a course if they fail to fulfill their payment obligations. In such cases, no refunds will be provided for partial participation or premature termination of the course. It is the customer's responsibility to fulfill their payment obligations to maintain active participation.

3.8 After the completion of each online course, the customer will retain limited access to the online learning environment for a specific duration, as specified by Inge's Illustrations. The duration of access may vary depending on the course, and customers will be informed about the specific access period when they purchase the course. Additionally, customers will receive a notification via email before their access ends, ensuring they receive sufficient notice.

3.9 In the event that Inge's Illustrations decides to remove or relocate materials to another website, customers will be notified one month in advance via their most recent email address known to Inge's Illustrations.

3.10 The customer is strictly prohibited from sharing their login credentials for the online courses/modules/guidance with third parties.

3.11 Inge's Illustrations reserves the right to remove participants from workshops or courses if their behavior disrupts the workshop or course. In such cases, refunds for paid fees will not be provided. Participants are strictly prohibited from posting any disruptive or offensive content on the website of Inge's Illustrations. Violation of this provision may result in the limitation or cancellation of access to the course and learning environment without any refund.

4. DATA PROTECTION AND PRIVACY

4.1. We handle customers' personal data in accordance with our separate Privacy Statement, which can be referred to for more information.

4.2. We comply with the privacy laws and regulations of the Netherlands, including the General Data Protection Regulation (GDPR).

5. CANCELLATIONS AND REFUNDS

5.1. If the seller cancels the online course before it starts, a refund will be provided.

5.2. In case of significant quality issues, technical difficulties, or unforeseen circumstances that prevent the customer from accessing or participating in the online course, a refund may be offered at the discretion of Inge's Illustrations.

5.3. No refunds will be provided for partial participation or premature termination of the course by the customer.

5.4. Requests for cancellations or refunds must be made by mail (info@ingesillustrations.com).

6. LIMITATION OF LIABILITY

6.1. Inge's Illustrations shall not be liable for any direct, indirect, incidental, consequential, or special damages arising out of or in connection with the use of our services, website, or course materials.

6.2. Inge's Illustrations does not guarantee the accuracy, completeness, or timeliness of the information provided in our courses or on our website. The customer acknowledges that any reliance on such information is at their own risk.

7. MODIFICATIONS TO TERMS AND CONDITIONS

7.1. Inge's Illustrations reserves the right to modify or amend these terms and conditions at any time without prior notice. Any changes will be effective immediately upon posting the modified terms and conditions on our website. The customer is responsible for regularly reviewing the terms and conditions.

By continuing to use Inge's Illustrations' services after any modifications or amendments, the customer acknowledges and agrees to be bound by the updated terms and conditions.

8. SEVERABILITY

8.1. If any provision of these terms and conditions is found to be invalid, illegal, or unenforceable, the remaining provisions shall continue in full force and effect.

9. ENTIRE AGREEMENT

9.1. These terms and conditions constitute the entire agreement between the customer and Inge's Illustrations and supersede any prior agreements or understandings, whether written or oral, relating to the subject matter herein.

By using our services or participating in our online courses, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

10. GOVERNING LAW AND JURISDICTION

10.1. These terms and conditions shall be governed by and construed in accordance with the laws of The Netherlands. Any disputes arising out of or relating to these terms and conditions shall be subject to the exclusive jurisdiction of the courts of The Netherlands.

11. WAIVER

11.1. The failure of Inge's Illustrations to enforce any provision of these terms and conditions shall not be deemed as a waiver of such provision or the right to enforce it.

12. FORCE MAJEURE

12.1. Inge's Illustrations shall not be liable for any failure or delay in the performance of its obligations under these terms and conditions if such failure or delay is due to circumstances beyond its reasonable control, including but not limited to natural disasters, war, terrorism, pandemic, epidemic, strikes, labor disputes, government regulations, or any other event beyond its reasonable control.

13. DISCONTINUATION OF SERVICES

13.1 In the event that Inge's Illustrations is no longer able to continue its activities in this business or decides to discontinue its operations, Inge's Illustrations reserves the right to terminate the provision of services. While every effort will be made to ensure customers have access to the full duration of their courses, unforeseen circumstances such as bankruptcy, illness, or other factors may impact the availability of services. In such cases, Inge's Illustrations will make reasonable efforts to provide notice and, if feasible, alternative arrangements. However, Inge's Illustrations shall not be held liable for any damages or claims arising from the discontinuation of services.

14. ASSIGNMENT

14.1. The customer may not assign or transfer any rights or obligations under these terms and conditions without the prior written consent of Inge's Illustrations. Inge's Illustrations may freely assign or transfer its rights and obligations under these terms and conditions without the customer's consent.

15. CONTACT INFORMATION

15.1. For any questions, concerns, or notices regarding these terms and conditions, please contact Inge's Illustrations at:

info@ingesillustrations.com