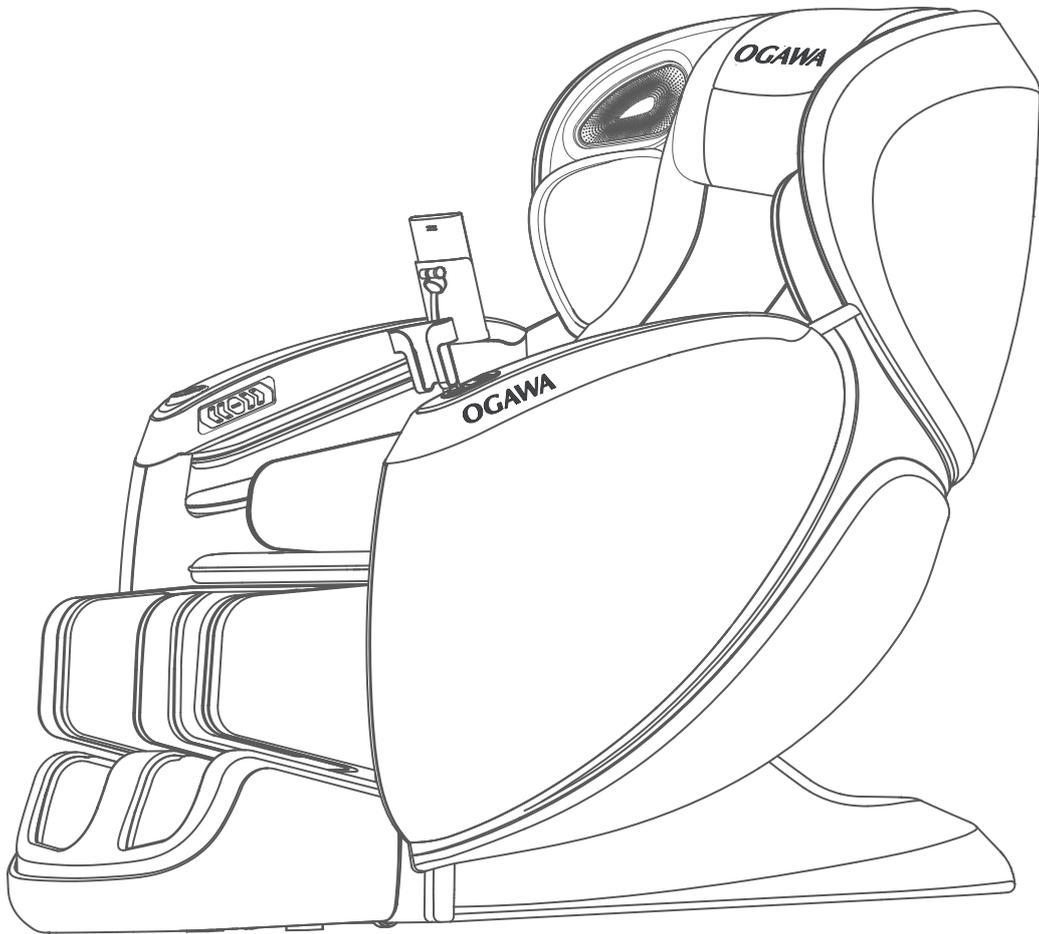


OGAWA

User Manual

OGAWA MASSAGE CHAIR

OG 7888



OGAWA

Thank you for purchasing this product, please read this manual in detail before you use it to learn the correct use of this product. Please pay special attention to important safety warnings and keep the operation manual in good condition for reference.

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Important Safety Warnings

- Please read this safety precaution carefully before starting to use product.
- The precautions shown here are to remind you to use this product properly to prevent you and others from being hurt or damaged.



Caution:

If used incorrectly, the user may be harmed, or the items may be harmed or damaged, which includes the damage to houses, household property, livestock, and pets.

The appliance has a heated surface. People who are sensitive to heat must be careful when using the appliance.

EXAMPLE OF ICON

	△ Indicates that there is a warning or an attention (The example on the left shows general warnings and cautions.)
	⊘ Indicates prohibited behavior (The example on the left shows forbidden to disassemble)
	● Indication of mandatory and instructional content (The example on the left shows unplugging)

- Please keep it in a place where you can check it at any time.



The following people should consult their doctor before using:

- Patients with cancers
- Pregnant or menstrual woman
- High fever
- Patients with acute illness pain
- Patients with osteoporosis
- Patients with perceptual disturbance
- Heat problems, including pacemakers users
- Anemia
- Users of cardiac rhythm devices or other implanted devices
- Spine abnormalities or curvatures
- People receiving treatment or feeling physically abnormal
- People with severe blood circulation disorders on the feet

 ATTENTION	
	Please unplug the power immediately when the product is unable to operate or abnormal, and ask the seller to check and repair to avoid electric shock, leakage, short circuit and fire.
	When massaging around the neck, please pay attention to the movement of the massage roller and do not over-massage. This may cause accidents or injuries.
	When lifting/reclining the seat back and legrest, please make sure that there are no people, objects or pets on the back and under the legrest to avoid any injuries.
	Please make sure that the chair cover is not damaged before use. (If it is damaged, stop using it immediately, unplug the power, and request repair.) In order to avoid injury or electric shock due to the damaged chair cover.

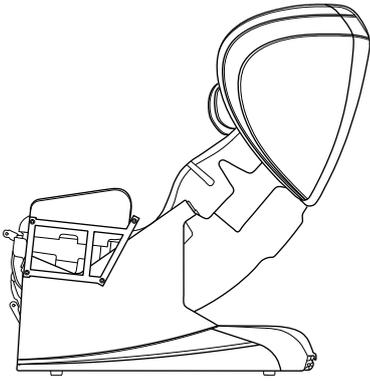
	<p>Before using, please make sure that you are not wearing any accessories to avoid injury.</p>
	<p>Please control the massage time within 15 minutes. In addition, please control the massage time of the same part within 5 minutes. Continuous massage for too long may cause muscle and nerve pain. It is recommended to control the massage time within 30 minutes for 1 day.</p>
	<p>If you have or feel any abnormalities during massage, please stop using immediately.</p>
	<p>After use, please turn off the power switch to prevent accidents caused by children playing around the chair.</p>
	<p>Please use it in a horizontal place to avoid malfunctions and accidents.</p>
	<p>Be careful not to trip over the remote-control cable to avoid accidents or injuries.</p>
	<p>Please check the position of the massage rollers before you use it to avoid accidents or injuries.</p>
	<p>Move the chair stably to avoid scratching the surface.</p>
	<p>Do not use a power source other than 220-240V to avoid electric shock or sparks.</p>
	<p>If the power cord or plug is damaged, stop using it immediately to avoid electric shock, short circuit and sparks.</p>
	<p>Take care of the power cord. Do not damage, forcibly bend, stretch, twist, or tighten the power cord. In addition, do not place under the heavy objects, especially do not get caught in or pinch the power cord during moving. Otherwise, the power cord may be damaged, causing electric shock or sparks.</p>
	<p>Do not allow children to use it alone and keep young children away.</p>
	<p>Do not allow children to play on the chair to avoid injury or malfunction.</p>
	<p>Do not use other therapeutic equipment while using this machine.</p>
	<p>Do not fall asleep during the massage as unconscious massage may cause injury or discomfort.</p>
	<p>Do not use it for any purpose other than massage to avoid malfunction or accident.</p>
	<p>Be sure to insert the power plug all the way, and make sure that nothing is stuck on the plug. It may cause electric shock, short circuit and fire.</p>
<p>Do not use near open flames, such as a stove. Do not use while smoking. Do not use on heating appliances, such as electric blankets, as it may cause a fire.</p>	

	<p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.</p>
	<p>Do not pull the leather too hard. Do not puncture it with force or sharp objects to avoid injury and malfunction.</p>
	<p>Do not wipe with gasoline, solvent, etc. Do not spray insecticide to avoid electric shock and sparks.</p>
	<p>Do not sit on the backrest, armrest, or legrest to avoid injury or malfunction.</p>
	<p>Do not move the casters or drag the chair on the surface that is easy to be scratched, such as wooden floors or carpets.</p>
	<p>Do not drop the chair or hit it with strong force to avoid injury or malfunction.</p>
	<p>Do not use the chair right after a meal to avoid discomfort.</p>
	<p>Do not move the chair when carrying people or objects to avoid injury or malfunction.</p>
	<p>Do not seat more than one person on the chair at the same time to avoid injury or malfunction.</p>
	<p>Do not use on elbows, knees, head, abdomen. Do not sandwich your hands and feet between the massage rollers to avoid injury and discomfort.</p>
	<p>Do not use it when wearing hard objects, such as hair accessories, in case of injury.</p>
	<p>Do not put your head and hands under the legrest and under the chair to avoid accidents or injuries.</p>
	<p>In the event of a power failure, please immediately turn off the power switch and disconnect the power plug from the outlet to avoid accidents when the power is reapplied.</p>
	<p>When unplugging the power plug, please hold the plug part on the front side and do not pull the power cord. It may cause electric shock or short circuit, which may cause fire.</p>
	<p>When the chair is not in use, please unplug the power plug from the socket, as the dust and moisture will cause wires to age and cause a leakage fire.</p>
	<p>When performing maintenance, please unplug the power plug from the socket. In addition, do not insert or remove the plug with wet hands, as it may cause electric shock and injury.</p>
	<p>Do not place it in a humid place such as a bathroom, as it may cause electric shock, fire, failure, and rust.</p>
	<p>With the exception of service technicians, no one should disassemble, repair, or modify the chair. Doing so may cause fire or electric shock.</p>

Chair Installation

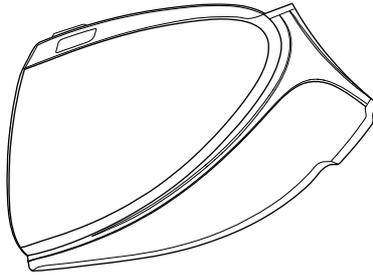
Remove main body and accessories from the packing box

Main Body

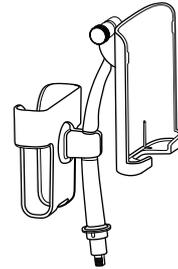


Accessories

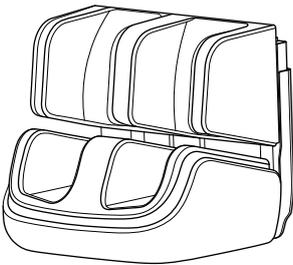
Left/Right Side Panel
(Inner and outer)



Remote Control Bracket



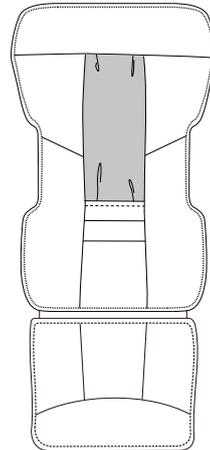
Foot Massager



Headrest



Backrest Cover



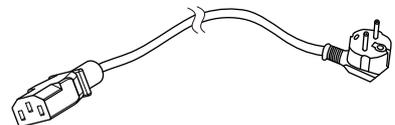
Manual Book



Kit



Power Cord



Chair Installation

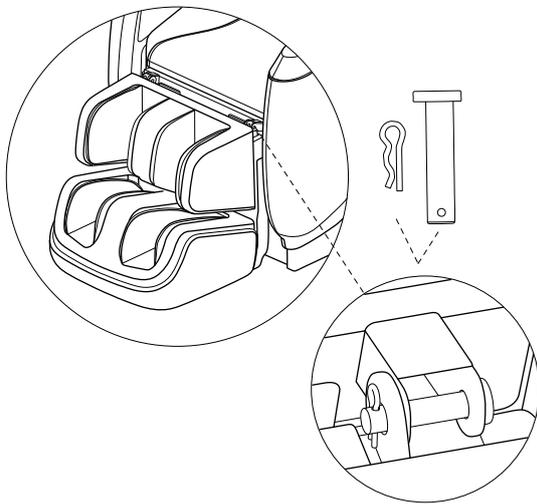
Installation Guideline

Installation of Foot Massager

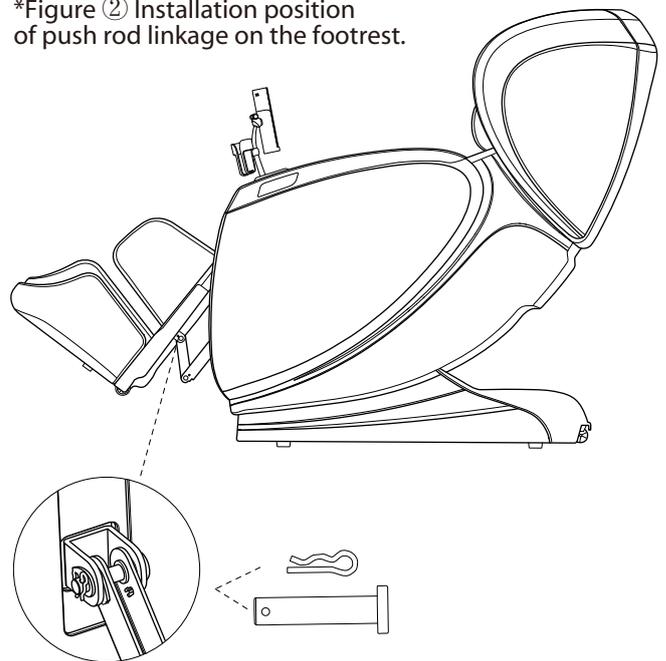
I, Installation of Foot Massager

- 1, Align the foot machine with the connecting holes on both sides of the seat and insert bolts and cotter pins to secure. * Figure ①
- 2, Use bolt and cotter pin to dock the link rod under the seat to the foot machine. *Figure ②
- 3, Install air bags into the air inlet connector (TWO connectors) which must be connected with the corresponding colors and fix with wire harness. Then connect THREE wires, and use the zipper cloth to cover after connecting.
- 4, Connect the seat cushion to the zipper on the footrest.

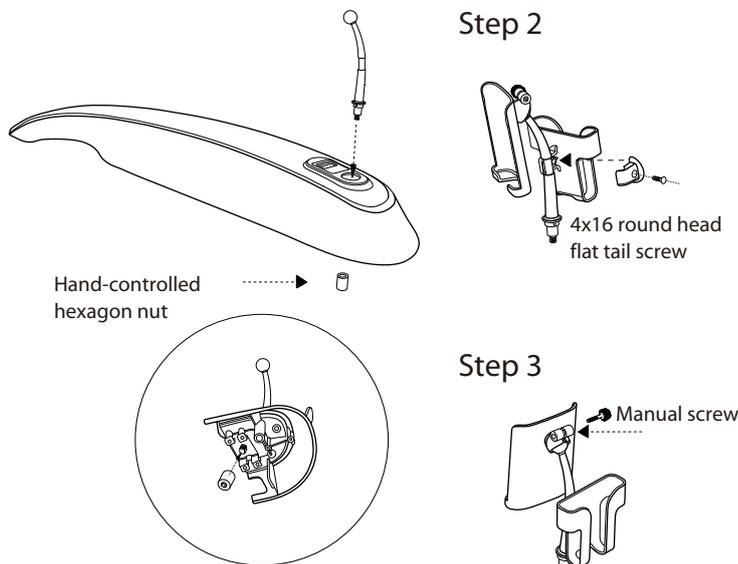
*Figure ① Installation position of the foot machine.



*Figure ② Installation position of push rod linkage on the footrest.



Installation of Remote Control Bracket



- 1, Use the M5 Allen key to lock the Hand-controlled hexagon nut to the remote control bracket.
- 2, The mobile phone holder and its cover are attached to the remote control bracket by using 4x16 round head flat tail screw.
- 3, Use manual screw to fix the control box seat

Chair Installation

Installation of side panels

Step I

1, Align the holes of the inner panel with the mounting holes of the seat frame by locking 5 screws.

Figure ① (M6x20 hexagon socket screw*1, M6x20 round head screw*4)

2, Install air bags into the air inlet connector which must be connected with the corresponding colors; then connect the wire to the air valve plate, and fix it tightly with a wire harness after the connection.

Figure ②

※ The left side connecting line needs to be wound from the inside to the armrest cover first.

※ After connecting the wire with the inner lamp cover terminal of the upper cover on the armrest, lock and fix it with a fixed button. Figure ③

Figure ①

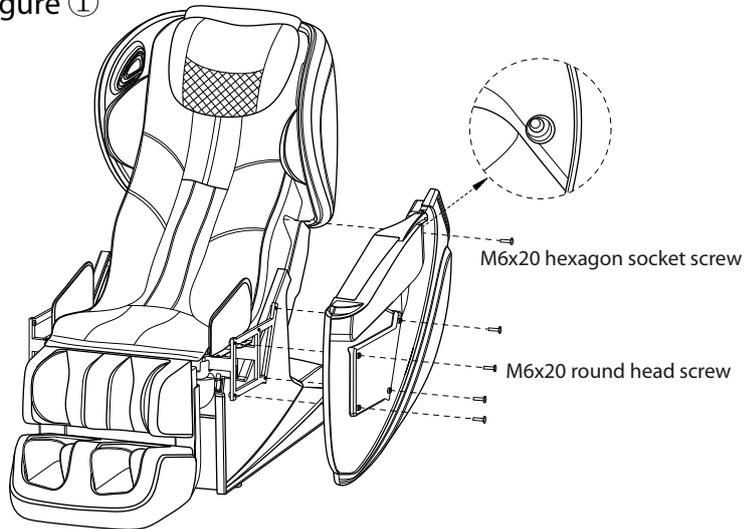


Figure ②

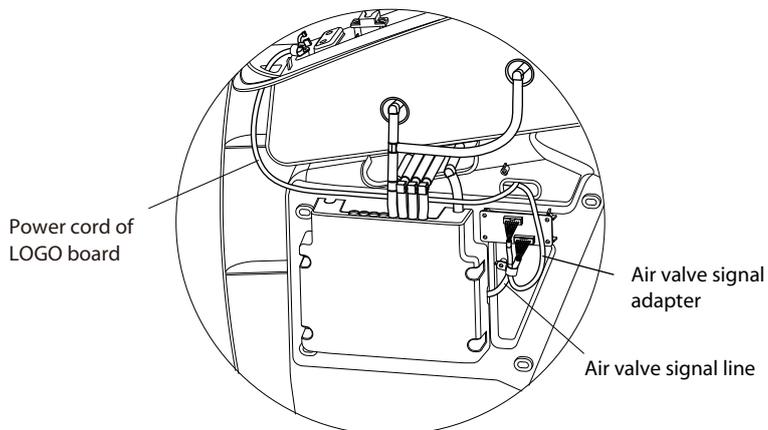
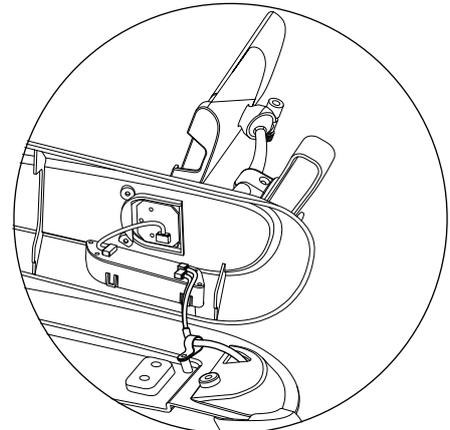


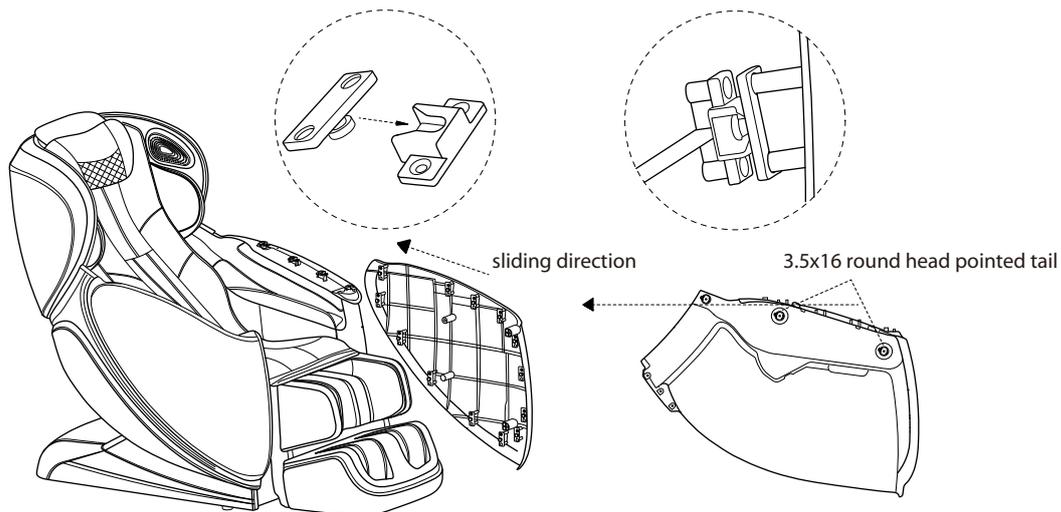
Figure ③



Chair Installation

Step two

3, After the installation of the inner panel is completed, install the outer panel should push the fixed latch firstly from front to back, then use 3.5x16 round head pointed tail lock.

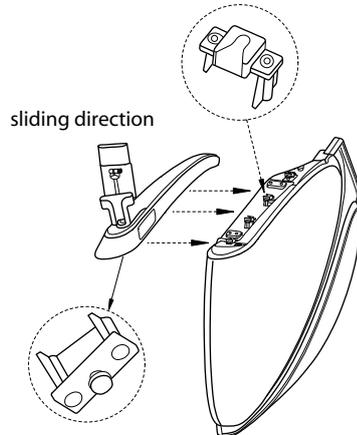


Step Three

4, When installing the upper cover of the left armrest, install the hand controller bracket first, and then slide into the fixed mortise.

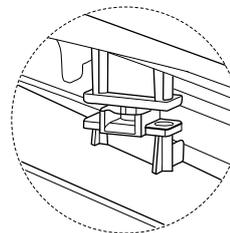
5, After positioning, 2 armrest cover screws (M4x25) are locked on the front and ends from bottom to top.

The side plate assembly is a female side buckle

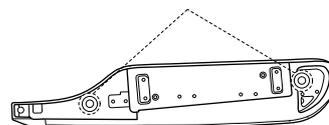


From inside to outside, buckle the common side and the female side to the bottom

From inside to outside, buckle the male side and the female side to the bottom



Armrest cover screws(M4x25)



⚠ Attention

※ Be sure to install it securely, otherwise it may fall off and cause injury or malfunction

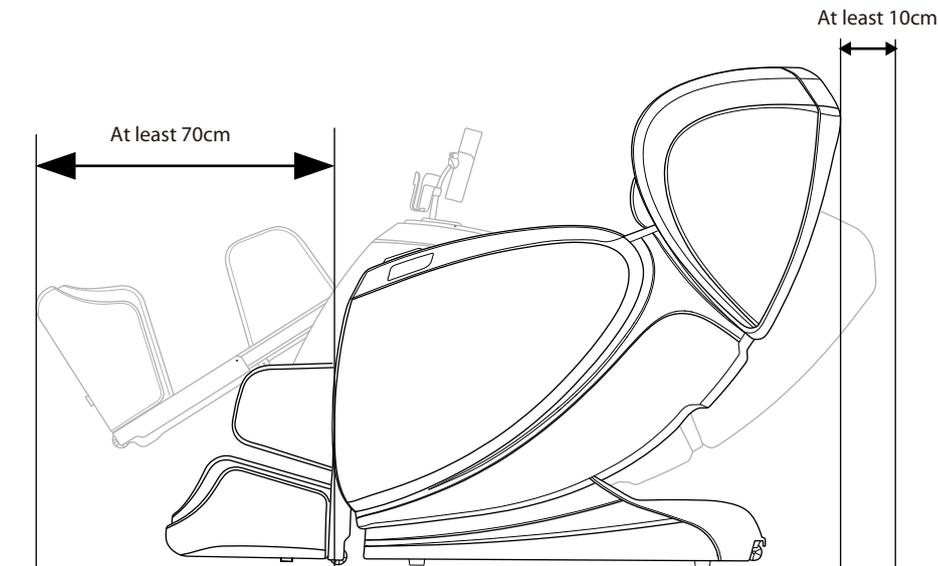
Chair Installation

Massage Chair Placement

Please place the massage chair in a flat place.

When placing the massage chair, be sure to leave enough space around the chair so that the legs and backrest of the chair can rise and fall freely.

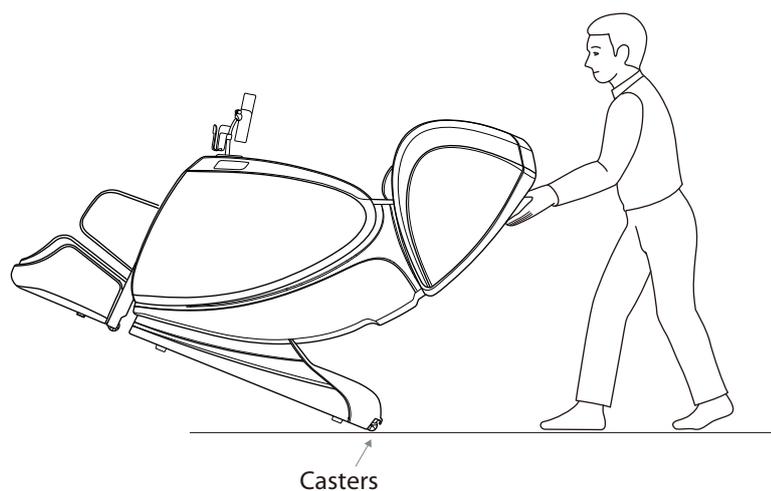
It is recommended to place a rug under the product to avoid damage to the floor or carpet.



Chair Installation

Moving the Chair

As shown on the picture below, tilt the chair back about 45° and use the casters to push forward or backward carefully to the appropriate position.

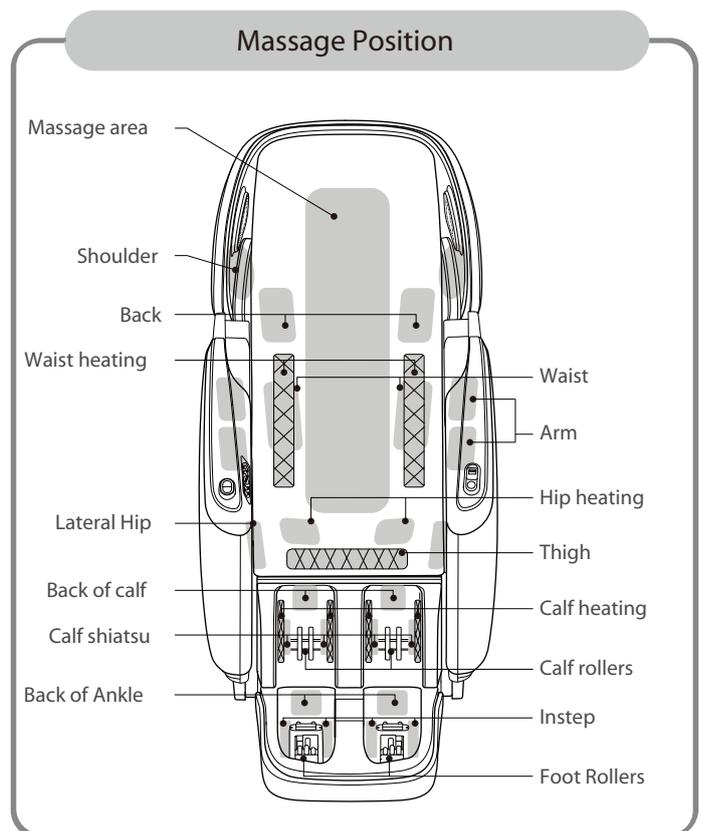
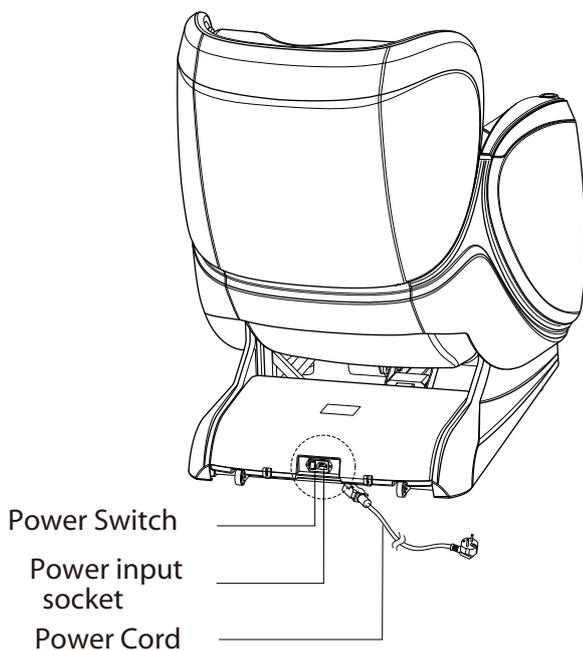
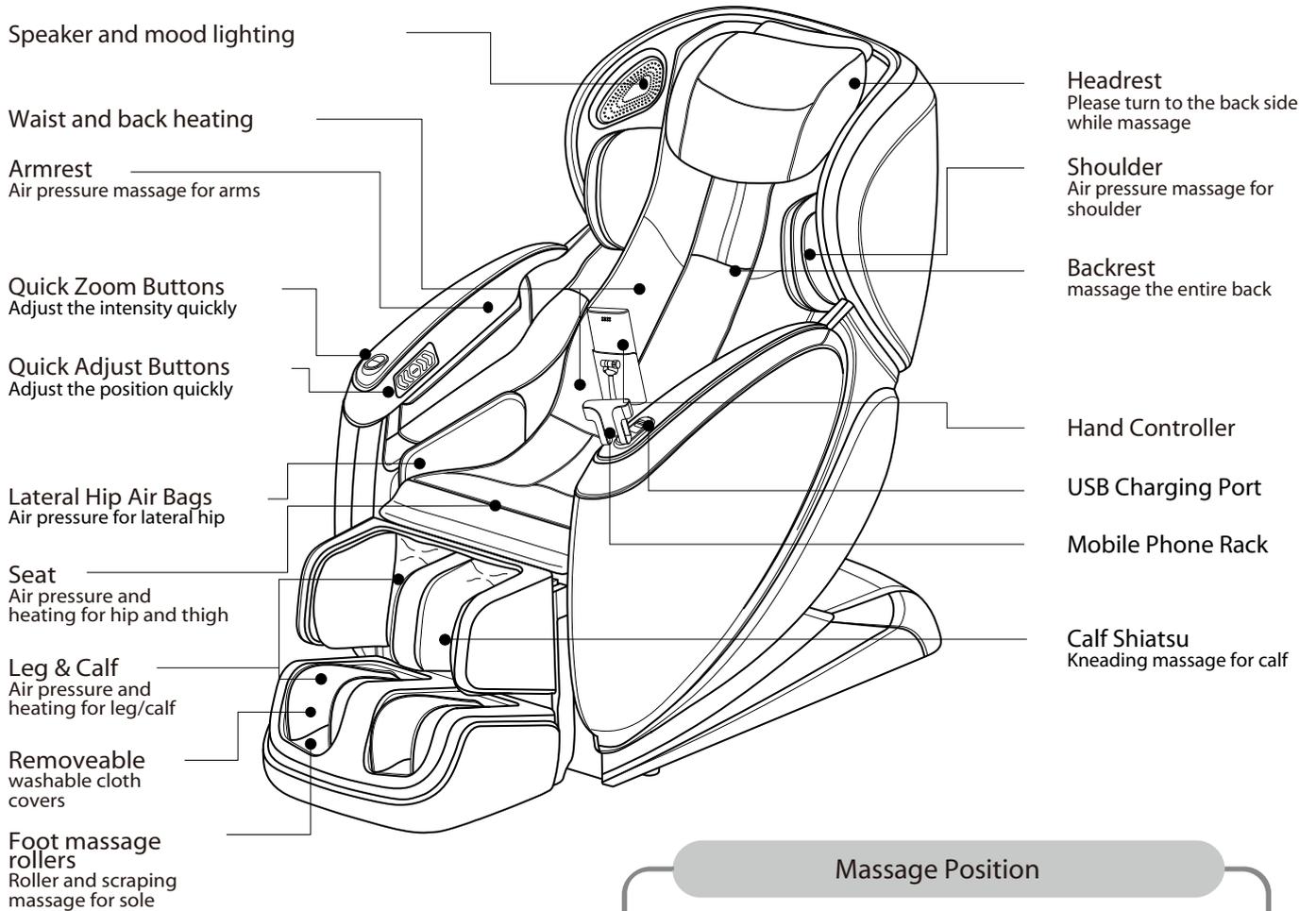


Please Note!

- Do not move the massage chair while someone is lying on the massage chair.
- Do not lift the seat and legrest while moving.
- When moving, please place the controller on the seat cushion to prevent it from falling to the ground.

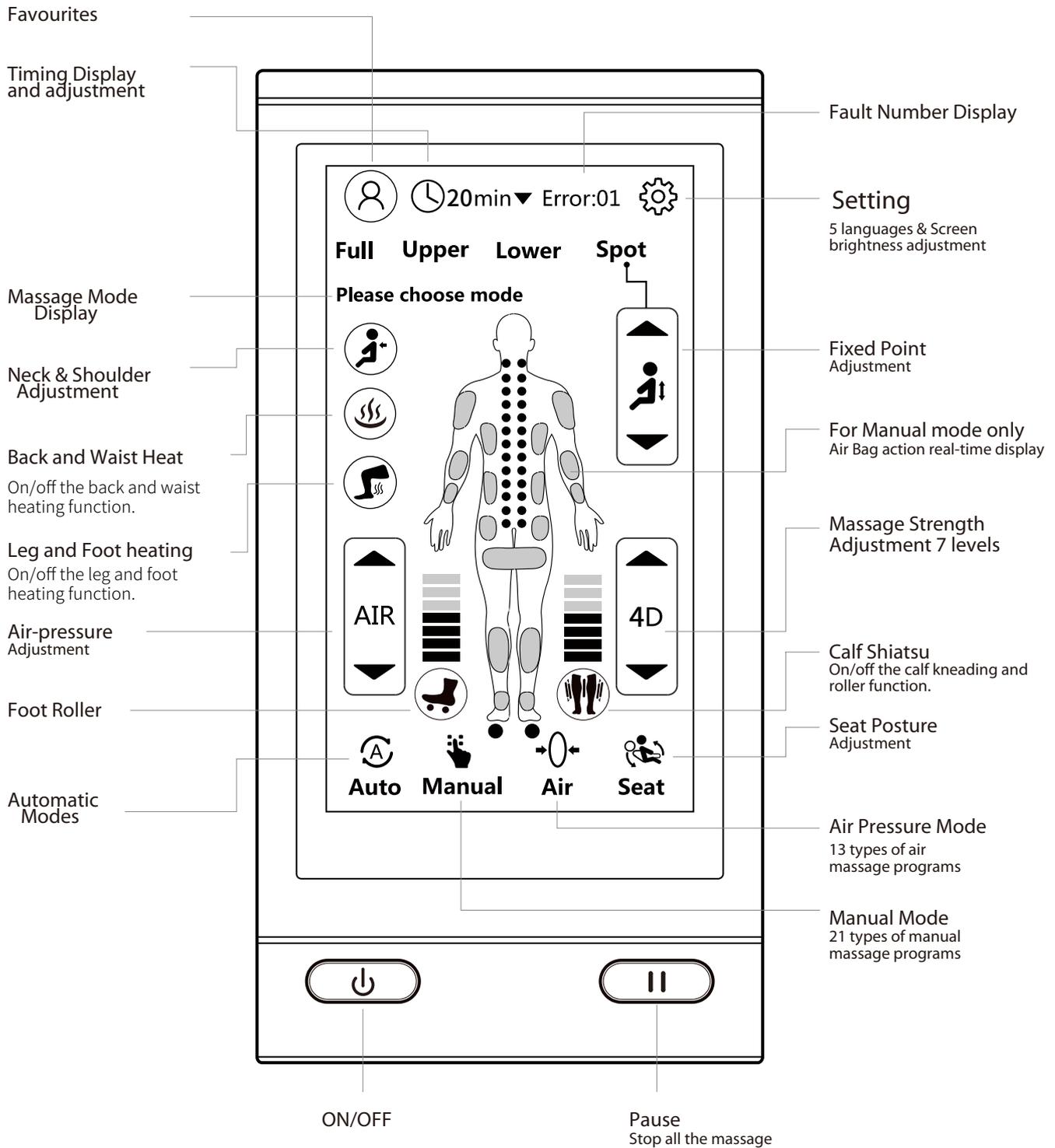
Names of parts and function

Massage chair



Hand Controller Key Functions

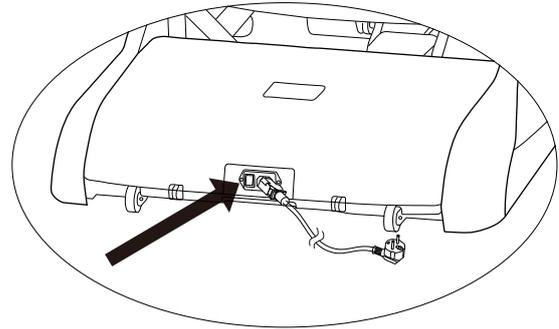
Hand Controller



Before Each Massage

Connect to the Power

1. Plug the power plug into the socket
2. Turn on the power switch (It is located below the back of the seat.)



Items to Check

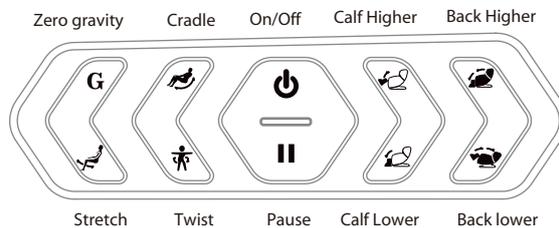
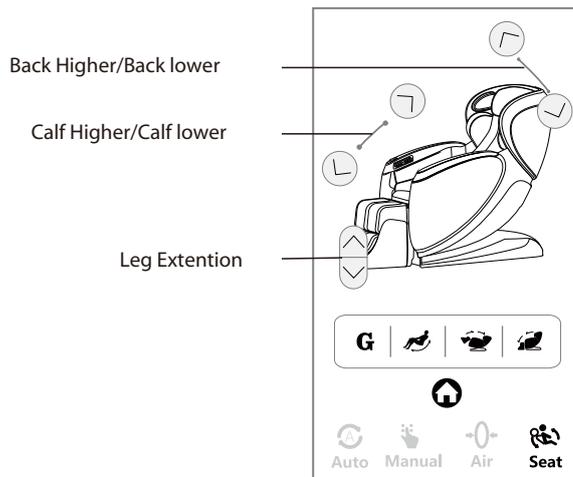
1. Check the surroundings
 - Confirm that there are no people, no pets, and no objects around the back of the massage chair or below the legrest.
 2. Check the massage chair status
 - Lift the back pad and inspect the back cover and other parts for damage.
 - Even if the damage is small, stop using it immediately, unplug the power plug, arrange certified technician to repair
 - Check the power cord, remote control cord, and power plug for damage. Also check if the power plug is stuck with hair or dust.
 - Before sitting down, please confirm the position of the massage rollers are located in the storage position (gathered at the bottom of the backrest).
 - Before sitting down, please also confirm the position of the legrest. If the legrest is in the raised status, forcibly sitting down can cause injuries.
In this case, press the quick button to lower the footrest.
- ※ Press the on/off button, the backrest will also be reset.

Adjustment method of Chair

Sitting Posture Adjustment

A. Hand Controller - Sitting Posture Adjustment Interface

1. Press  to enter the sitting posture adjustment interface, there are 4 sitting modes:
 - **G** is Zero Gravity
 -  is Cradle
 -  is Lie Down
 -  is get up
2. The best position can be adjusted by long pressing the 6 direction buttons.
3. If you do not select within 10 seconds, this page will exit.



B. Quick Adjust Buttons

1. Press  button, you can turn on or turn off the massage chair. When turn on the massage chair, adjusting the seat to a comfortable angle by default and lifting your feet. (you can modify this feature in the setting interface)
2. Press  button, it will pause all the actions of the massage chair, and the screen will appear pause interface; press again to restart.
3. The **G** button, can be used after product is turned on, press this button, the chair will be adjusted to zero gravity state.
4. The  button, can be used after product is turned on, press this button, the chair will start the back push rod, simulate the cradle state.
5. The  button and  button, can be used after product is turned on, press these buttons, the chair will start the air pressure, respectively open the stretching, twisting mode.
6.     , press these 4 buttons, can adjust the corresponding sitting posture.

Please Note!

- Please do not sit on the backrest, armrests, legrest, shoulders to prevent the user or massage chair from tipping over, resulting in an accident or injury.
- When laying down the back of the chair or lowering the legrest, please make sure that there are no people, no pets, and no objects behind and below the legrest. Otherwise it will cause an accident.



Quick Start

- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.



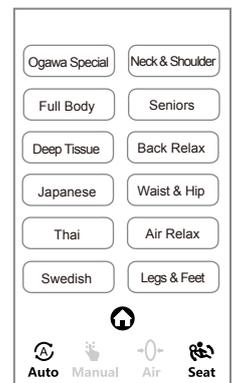
Automatic Massage Programs

1. Touch the auto mode on the screen to select the preferred program.

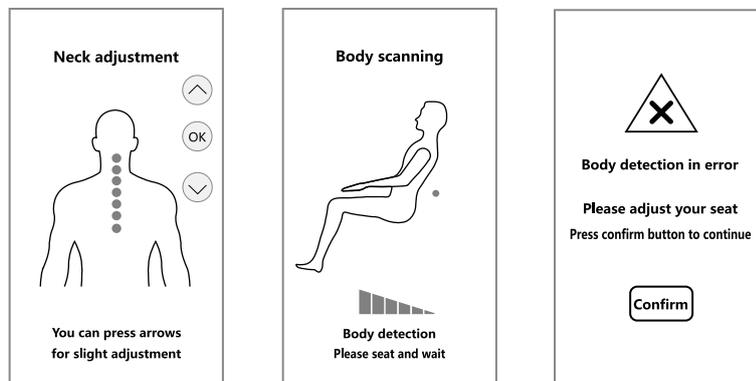
- 12 Automatic massage programs for choice: Ogawa special, Full body, Deep tissue, Japanese, Thai, Swedish, Neck & Shoulder, Seniors, Back Relax, Waist & Hip, Air Relax, Legs & Feet.

- If you do not select within 10 seconds, this page will exit.

- When the automatic mode is selected for the first time after power on, the massage chair will perform a shoulder/neck position detection and a back-curve test, also detect the leg at the same time.



2. Shoulder position detection and back curve detection.



- Shoulder detection page as shown above, after detecting the shoulder, you can press the up and down arrow for suitable adjustment, then press the OK key to confirm.

- During the body shape detection, the detection light indicates the current detection position.

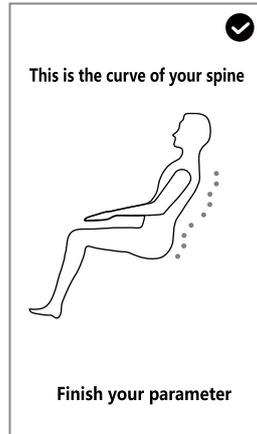
- When no one is seated on the massage chair or when the body shape cannot be detected, the "Body detection in error" page appears. At this time, touch the "Confirm" button on the screen to re-test.

- It will be re-detected when the back load is not detected four times in a row.

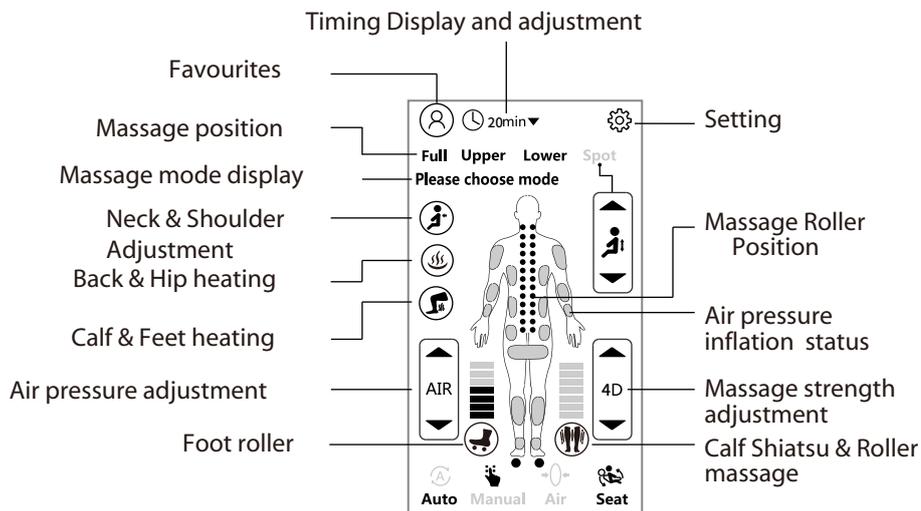
- If you do not confirm within 10 seconds, this page will exit.

Automatic Massage Programs

3. After detection is complete. The touch screen will show your back curve as shown on the right. Then the chair will start the massage program.

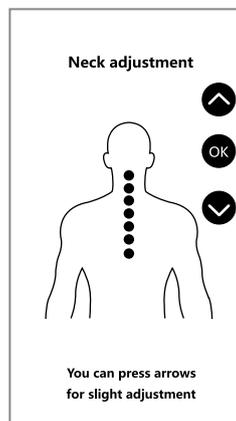


4. The touch screen displays the automatic program currently in the massage.



5. Under the automatic program, the massage position can be selected from 3 options: full body, shoulder & neck, waist & hip.

6. Neck & Shoulder adjustment: you can adjust neck & shoulder massage position when the touch panel shows below.



7. Back and Hip Heat: touch  to turn on or turn off the heat function for back and buttocks.

Automatic Massage Programs

8. Calf and Feet heat: touch  to turn on or turn off the heat function for calf and feet.
9. Air-pressure Adjustment: touch  to increase the pressure, and touch  to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off. When the pressure intensity is increased from 0 to 1, the Master mode is turned on by default.
10. Air pressure inflation status: It can display the current air massage position.
11. 4D massage strength: touch  to increase the massage intensity and touch  to decrease the massage intensity. There are 7 levels of intensity and they can be adjusted under both manual mode and automatic mode.
12. Foot Roller: touch  to turn on or turn off the foot roller function.
13. Calf Shiatsu & Roller: touch  to turn on or turn off the calf shiatsu and roller functions.
14. Timing Display and adjustment:  display the massage remaining time after power-on. Touch this position to call up the timing adjustment interface. The preset time is 20 minutes after power on. After the massage finished, the massage rollers will return to storage position, but the chair posture will not be reset. If the remaining time is displayed as 0 minutes, touch  within 1 minute to reset the time. Otherwise, it will shutdown after 1min.
15. Settings:
- There are 5 languages to choose from.
 - Auto position, to choose whether automatically lift the foot after product is turned on.
 - Auto return, to choose whether to storage after product is turned off.
 - Brightness, for brightness settings, a total of 3 levels.
 - Speaker LED, to choose massage chair bluetooth lights and "Ogawa" logo lights. When touch this screen, bluetooth light and Logo light will be turned on, there are 3 kinds of bluetooth lights to choose. When bluetooth light is off, Logo light will turn off.
 - Touch  or 10s does not touch the screen, will exit this page.
16. After the program finishes, the massage rollers automatically return back to the storage position.
17. Please turn off the power after use.

Ogawa options

- Touch the manual mode on the screen to select the preferred program.

Ogawa Options

- **Soft**
Bottom-up kneading massage
- **Relax**
Kneading massage from top to bottom
- **Back**
Rolling massage and stretch the spine
- **Acupressure**
Tapping rhythmically, relieve muscle soreness
- **Tapping**
Kneading while tapping, eliminates fatigue with fine movements
- **Power**
From bottom to top massage muscles
- **Kneading**
Knead muscles powerfully from top to bottom
- **Neck Relax**
Relax the neck area
- **Hip**
Relax the Waist
- **Shiatsu**
Strength is concentrated on a fixed spot to massage

3 Special Massage Methods – 4D, Stretch and Strong

- Soft + 4D: Bottom-up kneading massage with zoom in/out massage movements
- Relax + 4D: Kneading massage from top to bottom with zoom in/out massage movements
- Acupressure + 4D: tapping rhythmically with zoom in/out massage movements
- Tapping+ 4D: Kneading while tapping, eliminates fatigue with fine movements; with zoom in/out massage movements
- Soft + Stretch: Pushing & pulling from bottom to top while kneading muscles
- Relax + Stretch: Pushing & pulling from top to bottom while kneading muscles
- Acupressure + Stretch: Pushing & pulling from bottom to top while tapping rhythmically
- Tapping + Stretch: Pushing & pulling from bottom to top while kneading and tapping
- Soft + strong: Starting from the upper back, focus on kneading around shoulders
- Acupressure + Strong: Starting from the upper back, focus on tapping rhythmically around shoulders
- Hip : Focus on kneading and massage the waist with rhythmic movements

Quick Start

- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.

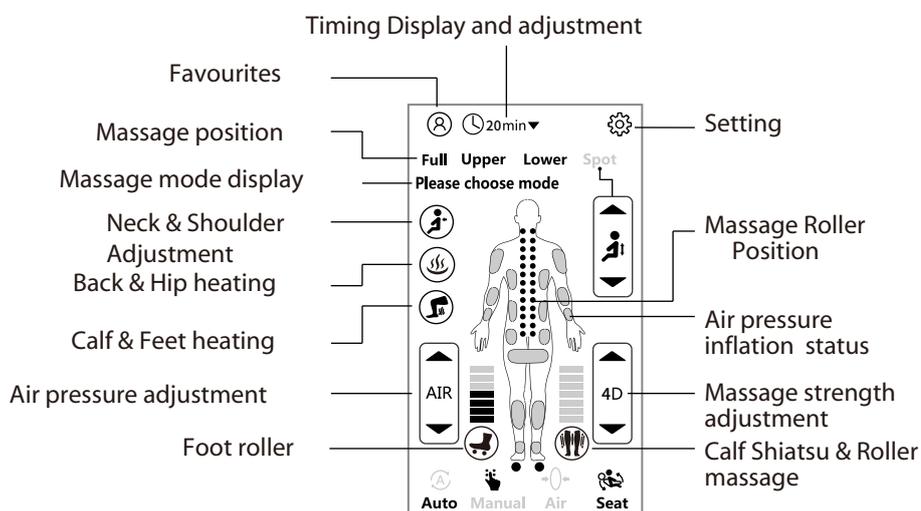


1. Touch the manual mode on the screen to select the preferred program.

2. Manual mode has 10 Ogawa options, 3 special methods and optional massage speed and range options. Not all the massage combinations will be available.

- If you do not touch the screen within 10 seconds, this page will exit.
- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

3. The touch screen displays the manual program currently in the massage.



Manual Massage Mode

4. Under the manual program, the massage position can be selected from 4 options: full body(Full), shoulder & neck(Upper), waist & hip, Spot(Lower).

5. Massage speed adjustment: touch  to select from three speed: "fast, medium, and slow". This function may be not available for all massage methods.

• When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

6. Massage Range adjustment: touch  to select from three range: "wide, medium, and narrow". This function may be not available for all massage methods.

• When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

7. To change the air pressure function in manual mode: touch  directly to enter the selection page.

• When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

8. Back and Hip heat: touch  to turn on or turn off the heat function for back and buttocks.

Calf and Feet heat: touch  to turn on or turn off the heat function for calf and feet

9. Air-pressure Adjustment: touch  to increase the pressure, and touch  to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off. When the pressure intensity is increased from 0 to 1, the Master mode is turned on by default.

10. Air pressure inflation status: It can display the current air massage position.

Ogawa Air

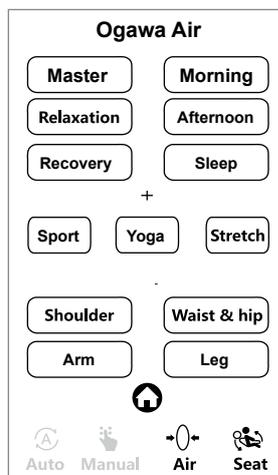
Quick Start

- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.



Ogawa Air

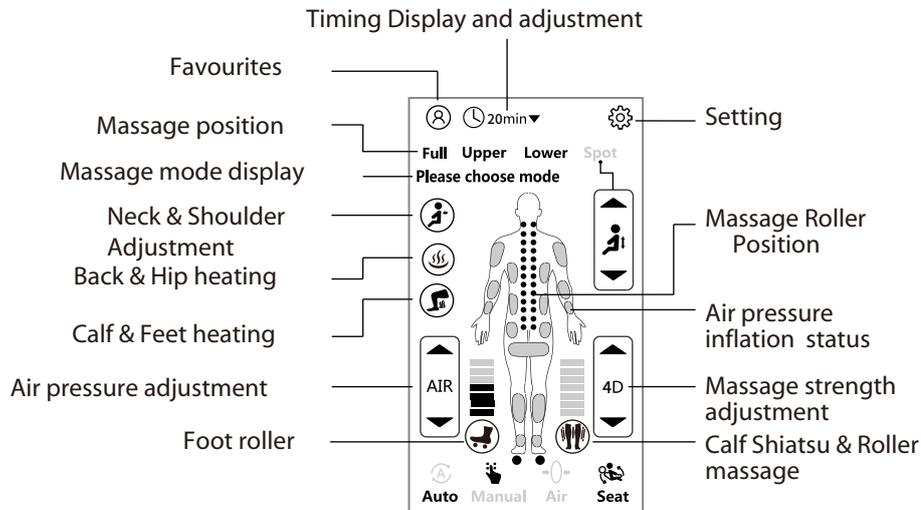
1. Touch the Air-pressure mode on the screen to select the preferred program.
2. There are 6 automatic modes (Master, Relaxation, Recovery, Morning, Afternoon and Sleep) and 4 manual modes for partial air pressure (Shoulder, Arm, Waist & Hip and Leg) and 3 special methods (Sport, Yoga and Stretch) in the air pressure mode. Not all the massage combination will be available.



- If you do not touch the screen within 10 seconds, this page will exit.
- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

Air-Pressure Massage Mode

3. The touch screen displays the manual program currently in the massage.



4. Back and Hip heat: touch to turn on or turn off the heat function for back and buttocks.

5. Calf and Feet heat: touch to turn on or turn off the heat function for calf and feet

6. Air-pressure Adjustment: touch to increase the pressure, and touch to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off.

When the pressure intensity is increased from 0 to 1, the Master mode is turned on by default.

7. Air pressure inflation status: It can display the current air massage position.

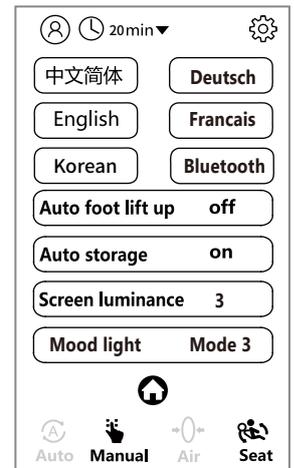
8. Foot Roller: touch to turn on or turn off the foot roller function.

9. Calf shiatsu and roller: touch to turn on or turn off the shiatsu and roller function for calf.

Other Functions

1. Settings

- There are 5 languages to choose from.
- Auto foot lift up, to choose whether automatically lift the foot after product is turned on.
- Auto storage, to choose when to storage after product is turned off.
- Screen luminance, for brightness settings, a total of 3 levels.
- Moodlight, to choose massage chair bluetooth lights and "OGAWA" logo lights. When touch this screen, bluetooth light and Logo light will be turned on, there are 3 kinds of bluetooth lights to choose. When bluetooth light is off, Logo light will turn off.
- Touch  Or 10s does not touch the screen, will exit this page.

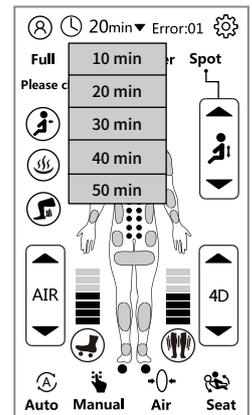


2. Bluetooth

- Turns on bluetooth on the phone, connects to the bluetooth name OG7888, and the music played by the mobile phone player will be played through the speakers of massage chair.

3. Timing

- 5 kinds of timing for selection (10min, 20min, 30min, 40min and 50min), will exit the interface after selection.
- If 10s does not touch the screen, it will also exit the interface.

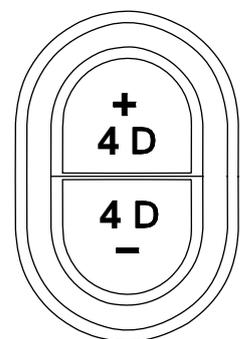


4. Quick Zoom Buttons

The massage intensity can be adjusted by press the buttons of +4D & 4D-. There are 7 levels of intensity can be adjusted under both manual mode and automatic mode

5. Favourites

- . Press the  to enter the Favourites page.
- . There are 4 modes of Favourites you can store : Skills, Position, Air and Cradle.
- . For Skills (1) – Select the massage skill that you like.
- . For Position (2) – Select whether you like Full Body, Upper body or lower body.
- . For Air (3) – Select whether you like Full Body, Upper body or lower body.
- . For Cradle (4) – Select what sitting position you like.
- . After selection, this would be store under your Favourites.



Stop the massage halfway

- Press  button, the massage rollers will return to storage position.
- Press  button, the massage rollers will stop at the current position..

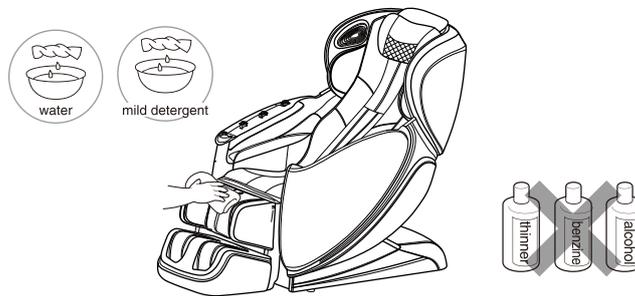
Cleaning and Storage

Cleaning Instructions

Cleaning the Chair Synthetic Leather

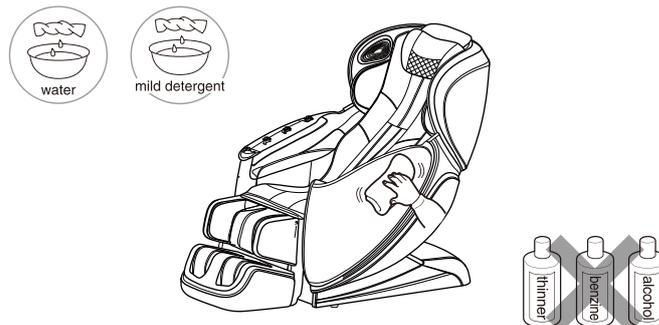
Wipe off the synthetic leather with a soft dry cloth.

- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
- When using a leather maintenance product (i.e. cleaning cloths) sold on the market, follow its directions for use.
- If the synthetic leather is very dirty, try the method below.
 1. Soak a soft cloth into a solution of 3% to 5% neutral detergent and hot water. Wring it out.
 2. Wipe the surface of the synthetic leather with the moist soft cloth.
 3. Wipe the detergent residue off the chair with a soft cloth that has been soaked in clean water and wrung out.
 4. Allow the synthetic leather to air dry on its own.
- If the stains are difficult to remove with the method above, soak a piece of melamine foam into a neutral detergent and use it to wipe the product.
- Do not dry the surface using a hairdryer.
- Fabric colors may dye the surface of the synthetic leather, be careful when wiping the product with denim or colored cloth.



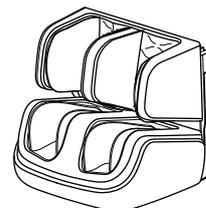
Cleaning the plastic parts

1. Soak a piece of soft cloth in hot water or neutral detergent mixed with hot water, wring it out and wipe the plastic parts.
- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
2. Wipe residue away with a clean soft cloth that has been soaked in clean water and wrung out.
 3. Let the plastic parts air dry.
- Wring the cloth out thoroughly before using it to wipe the remote controller.



Cleaning the cloth parts

- Remove the foot cloth covers from the chair
- Hand wash and let it air dry
- Re-attach the foot cloth covers to the chair



Storage

After wiping off stains and dust, store the chair in a dry place. If not in use for a long time, please put on a protective cover to prevent the dust.

Note: Do not leave in direct sunlight for a long time. Do not place the chair near high temperature places such as heaters, stoves to avoid discoloration and deterioration.

Troubleshooting

 Never disassemble, repair or modify the chair without permission. This may cause sparks or injuries due to abnormal operation.

During the massage, the following sounds or feelings are caused by the structure, they are not abnormal, and they'll have no effect on the service life.

- The sound of the massage rollers moving up and down.
- The sound of gears and motors during massage.
- Friction sound of massage rollers and chair cover (especially when kneading massage).
- The sound of tapping and circular massage (especially when moving from the shoulder to the back).
- Due to the different ways of applying force to the massage rollers during kneading, tapping and circular massage, the massage speed may change.
- Different massage speeds cause different sounds.
- Motor noise of increased load.
- In the automatic program, the sound of the massage rollers automatically adjusted forward and backward for matching the user's body shape (cooling).
- The sound of inflation and deflation during air pressure massage.
- The sound of friction (squeak) from the backrest and seat when lifting the reclining chair.
- The left and right massage rollers have different heights.
(Due to the massage design of alternating left and right tapping, it is inevitable that the height of the massage rollers is different, which is not a malfunction.)

Fault Phenomenon	Fault Cause	Troubleshooting	Reference Page
Massage Chair does not respond	Has the power plug come loose?	Insert the power plug into socket.	11
	Is the power switch below the back of the seat turned off?	Turn on the power switch.	11
Massage Chair pause or stop sometimes (Controller doesn't work properly)	Does the chair's back rest against a wall or other object?	Move the massage chair to ensure there is adequate space around it. Turn off the power switch below the back of the seat, and then turn it on again.	8、 11
	Is excessive force placed on the chair? (To ensure safety, when the massage rollers receive abnormal external force, the massage chair will automatically activate the safety device to stop all massage functions.)	Leave the chair, turn off the power switch, then turn it on again. Select a function and re-start.	11
The backrest cannot be declined or lifted	Does the power plug come off?	Insert the power plug into socket.	11、 12
	Does the chair's back rest against a wall or other object?	Move the massage chair to ensure there is adequate space around it.	8、 11、 12

When an abnormal page appears on the screen, click confirm or the page will be closed after 10s.

- When the above measures still do not work, please turn off the power and unplug the power plug, then consult the seller.

Maintenance & Warranty

Maintenance

<p>If you haven't used it for many years, be sure to ask for maintenance before use</p>	<p>Check if the following phenomena occur?</p> <ul style="list-style-type: none">• Burnt smell• The power cord and plug are abnormally hot• Intermittent power when moving the power cord• Other anomalies <p style="text-align: center;"></p> <p>To prevent malfunctions or accidents, turn off the power and unplug the power plug. Be sure to entrust a dealer to inspect and repair it.</p>
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Warranty

The product has been manufactured to strict quality guidelines and meticulously examined before delivery.

Rated supply voltage: 220-240V (50~60Hz)

Rated time: 20 min

Rated Power: 230W

Massage Rollers Strength: Kneading: 3 levels

Massage Speed: Tapping: 3 levels

Massage Rollers intensity: 7 levels

Air pressure massage intensity: 7 levels

Auto-Timer: 20min preset; 10min, 20min, 30min, 40min, 50min can be adjustable

Backrest adjustable angles: 106°~132°

Seat adjustable angles: 0°~46°

Size: 160 x 81 x 119 cm (Lie down size: 194 x 81 x 108cm)

Weight: 133kg (G.W.)/ 106KG (N.W.)

*This massage chair must not be used with voltages other than the rated voltage.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

