

## Client experience & information form

### *& Payment deposit approval*

#### ***What to expect of our service***

We want every soul and body to feel as comfortable as possible, we prioritize you.

We take the time for each and every client to make you feel as welcome as possible. By entrance you'll get offered a cold or warm beverage. After meeting the artist and seeing the design for the first time you'll have time to lounge whilst the artist sets up their equipment.

When you would like to make adjustments to the design, please do tell us! We can make adjustments if needed!

Complimentary snacks and drinks are offered by the studio and are free to take at all times while being in the lounge area. As the tattoo area is a clean & hygienic area, food and beverages, except for bottled soda/water, are not allowed in the tattoo area during tattoo hours.

When the tattoo stencil is placed and has dried you are ready to get tattooed! For larger tattoos you can expect a break every 2-3 hours, depending on the artist. But don't ever be afraid to ask for a break to use the lavatory, to have something to eat or drink, or even to just stretch your legs.

After the tattoo is completed the artist will wait approximately 5-20 minutes before they take pictures of the tattoo, so that the skin will be less red and the swelling will go down.

The aftercare instructions will be provided verbally AND in writing so you'll always have these as a reminder. You'll also be provided with a tattoo goodie bag/case with a bunch of variable care/ fun products.

If, prior – during or after your appointment anything is unclear or you have questions/ suggestions, feel free to contact your artist or the studio at all time. We'll do our best to answer all your questions as soon as possible.

#### ***Why we ask a deposit & what this is used for***

- The deposit goes towards the appointment & is a downpayment to assure you'll show up to your appointment
- Appointments are only booked in when the requested deposit is done
- The deposit can be €50 - €800 depending on the artist & the size of the tattoo
- Deposits are required for all clients, no exceptions
- The deposit is non-refundable, in every case – no exceptions
- The deposit is valid for 1 year
- In case of larger tattoos which take multiple days the deposit will go to the last appointment, the amount of the deposit will be deducted of the price of the last tattoo appointment.

In case of rescheduling:

- If the appointment needs to be rescheduled the deposit will go to the agreed new date, up until 2 times of rescheduling.
- After 2 times of rescheduling the deposit will go to the artist & to book a new appointment another deposit is required.
- Can't make it to your appointment due to unforeseen obligations? No worries, you can reschedule up until 48h prior to your appointment.

- Cancelling last moment (within the last 12 hours prior to your appointment) means the deposit goes to your artist and you'll have to pay a new deposit to book your tattoo appointment.
- Not showing up to your appointment means you'll lose your deposit.

### ***What to do prior to your tattoo appointment***

- Do not take any type of drugs 24h prior to your appointment
- Make sure you are fully rested & had enough sleep
- Have a proper meal prior to your appointment
- Make sure you hydrate your body (and skin) by drinking a minimum of 2L water per day
- Start moisturizing your skin twice a day, starting one week prior to your tattoo appointment
- Please take care of your personal body hygiene, shower prior to your tattoo appointment – but do not shave the tattoo area to prevent rash or razor burns
- In case of tattooing your feet, please have a pedicure 1 week prior to your appointment to remove dead skin cells.
- Do not get a spray tan 7 days or less prior to your tattoo appointment
- Do not wax, scrub or shave the area you get tattooed in the 2 days prior to your appointment

### ***What we expect of you***

- Show up on time, but please not too early
- Come to your appointment sober & without a hangover
- Do not drink alcohol the night before or the day you get tattooed
- Do not use any drugs nor use any form of numbing cream without consulting your artist
- Inform your artist if you have any scars or large birthmarks/ moles in the area you get tattooed
- If the appointment needs to be rescheduled make sure you tell us as soon as possible, but not less than 48h prior to your tattoo appointment – to make sure you won't lose your deposit.
- No inappropriate behavior nor comments towards the artists, staff or other clients.
- Be respectful, no racism in any case nor form
- Please do not wear new, light- or white clothes. Although we do our best to keep your clothes clean during the tattoo process we do not guarantee there won't be an ink splatter (tattoo ink is permanent & can't be washed out)
- Do not bring kids under the age of 16 to the studio and/or pets
- Please come alone to your appointment. We appreciate and respect anyone tagging along for a bit if they drop you off, but as soon as the artist begins the tattoo we highly appreciate it when you won't be accompanied.

### ***In case of intimate or stomach/back tattoos***

- Do not wear fancy and/or new lingerie
- Bring a (dark) zipped hoodie/robe when the tattoo is situated in the torso/chest/stomach/ hip /back area
- Wear (dark fabric) wide fitted shorts in case of a inner thigh tattoo
- In case of a hip/ side stomach tattoo bring a bikini with side closure strings or an old thong that we can clip so your underwear does not get in the way during the tattoo process.