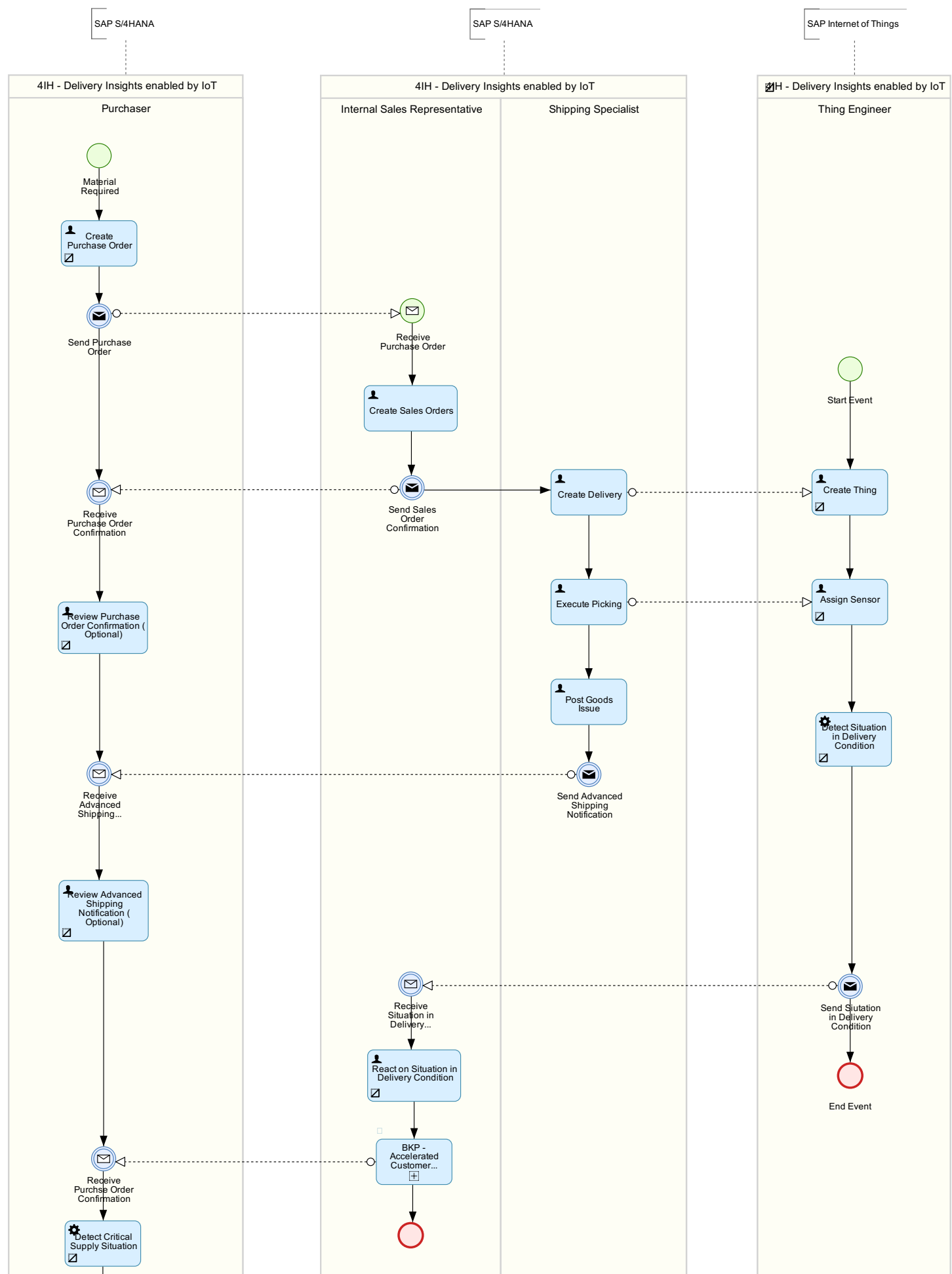# Delivery Insights enabled by IoT (4IH)
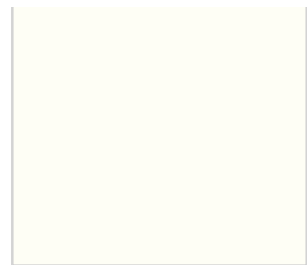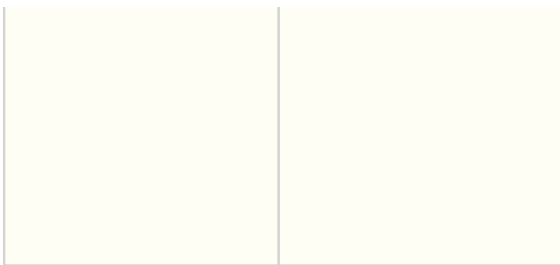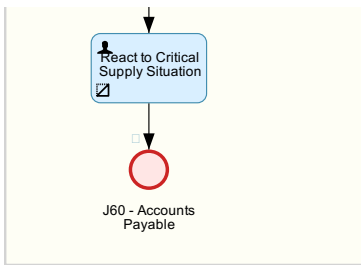
This scope item supports the following processes:

01 - Delivery Insights enabled by IoT for Sales

React to Critical Supply Situation

J60 - Accounts Payable

02 - Delivery Insights enabled by IoT for Ordered Items

SAP S/4HANA

SAP S/4HANA

SAP Internet of Things

SAP S/4HANA < 4IH - Delivery Insights enabled by IoT >

4IH - Delivery Insights enabled by IoT

4IH - Delivery Insights enabled by IoT

Shipping Specialist	Internal Sales Representative (Sending Company)	Purchaser	Thing Engineer

Material Required

Create Purchase Order

Send Purchase Order

Receive Purchase Order

Create Sales Orders

Create Delivery

Send Sales Order Confirmation

Receive Purchase Order Confirmation

Start Event

Create Thing

Execute Picking

Review Purchase Order Confirmation (Optional)

Assign Sensor

Post Goods Issue

Detect Issue in Delivery Condition

Send Advanced Shipping Notification

Receive Advanced Shipping...

Review Advanced Shipping Notification (Optional)

Receive Situation in Delivery...

Send Situation in Delivery Condition

React on Situation in Delivery Condition

Gateway

BKP - Accelerated Customer...

End Event

Trigger Return

Trigger Replacement Order

Gateway

J60 - Accounts Payable