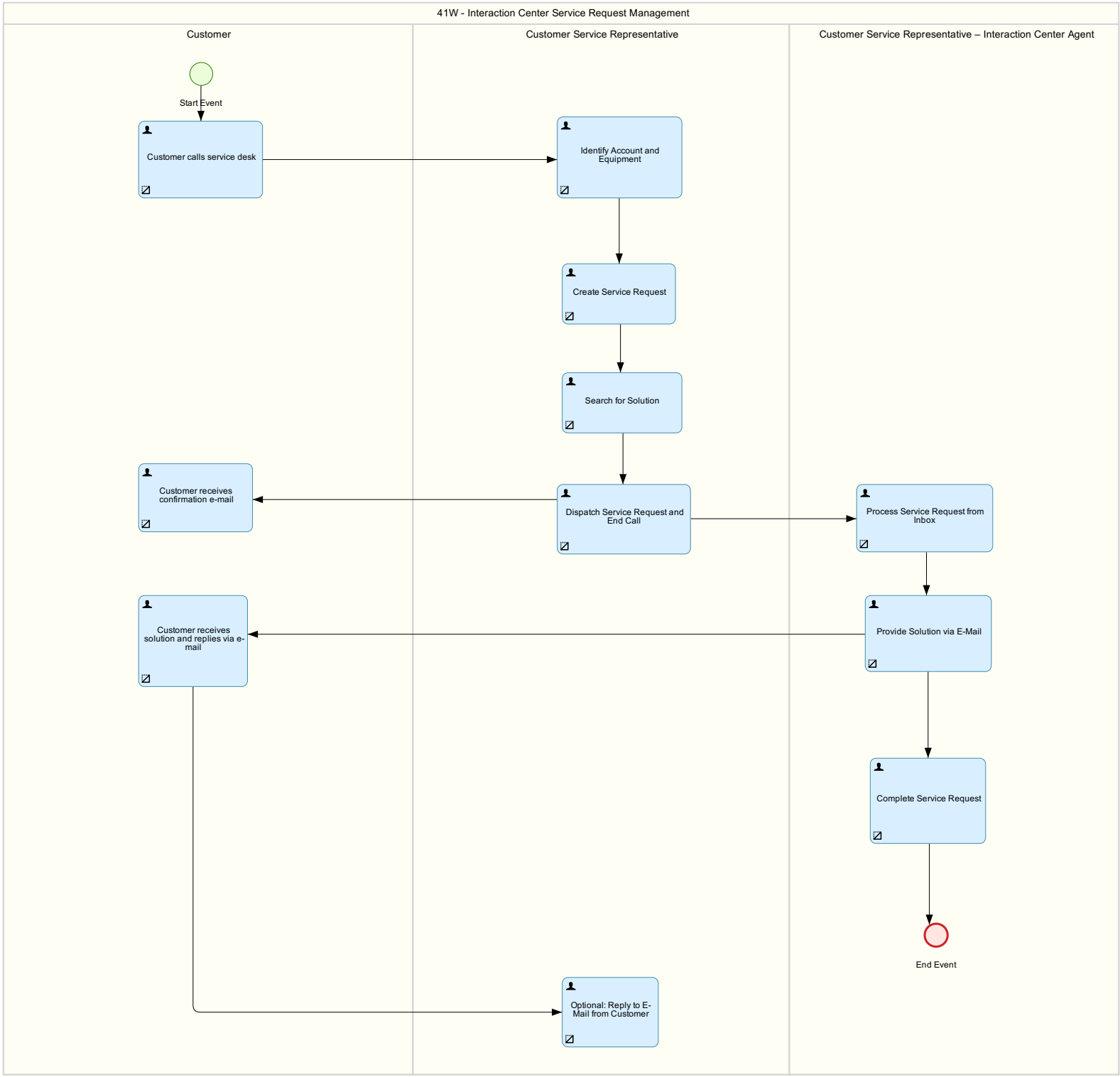
Interaction Center Service Request Management (41W)

This scope item supports the following processes:

Interaction Center Service Request Management