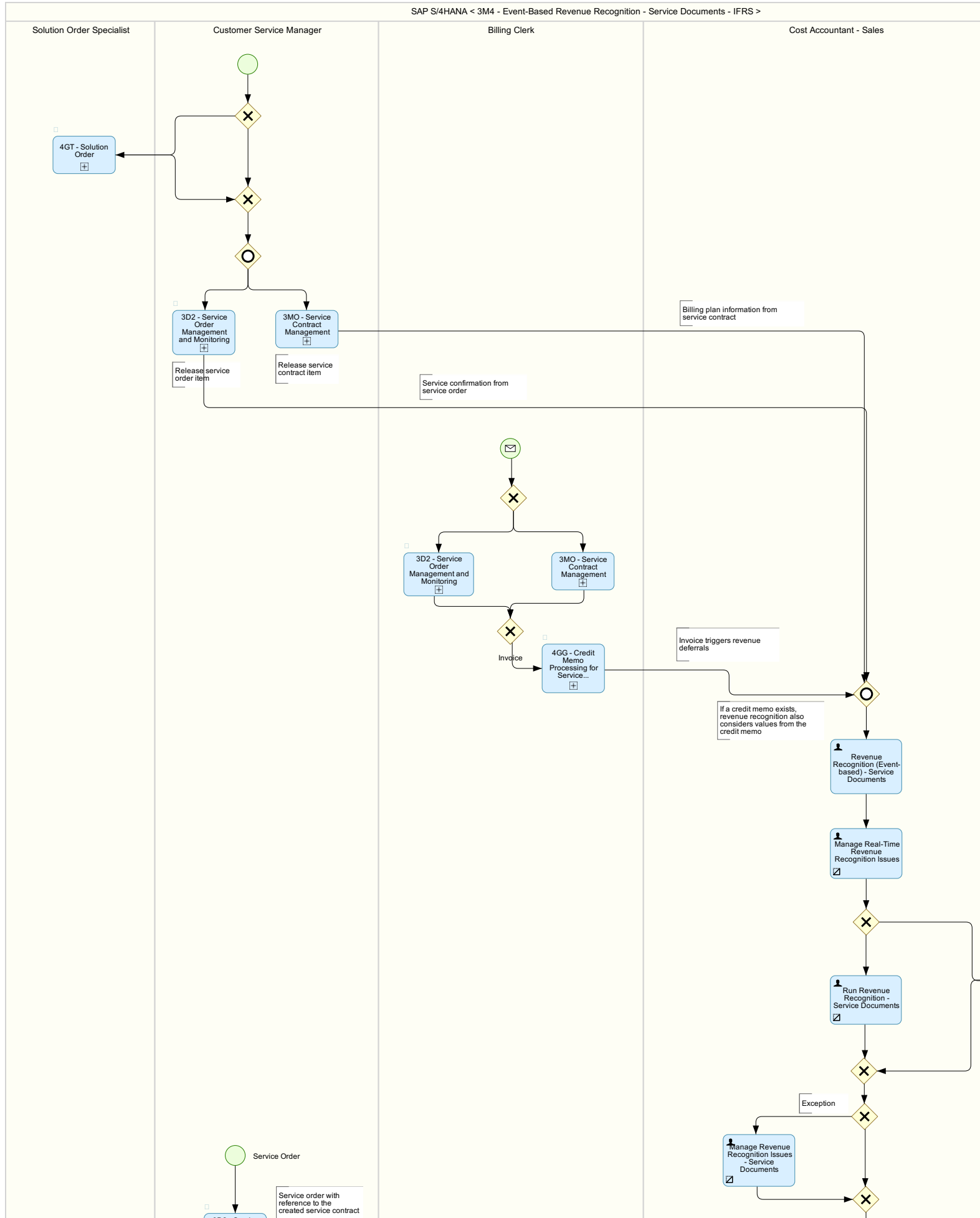# Event-Based Revenue Recognition - Service Documents - IFRS (3M4)

This scope item supports the following processes:

Event-Based Revenue Recognition - Service Documents - IFRS

SAP S/4HANA < 3M4 - Event-Based Revenue Recognition - Service Documents - IFRS >

Solution Order Specialist	Customer Service Manager	Billing Clerk	Cost Accountant - Sales

Solution Order Specialist

4GT - Solution Order

Customer Service Manager

3D2 - Service Order Management and Monitoring

Release service order item

3MO - Service Contract Management

Release service contract item

Billing Clerk

Service confirmation from service order

3D2 - Service Order Management and Monitoring

3MO - Service Contract Management

Invoice

4GG - Credit Memo Processing for Service...

Service Order

Service order with reference to the created service contract

3D2 - Service

Cost Accountant - Sales

Billing plan information from service contract

Invoice triggers revenue deferrals

If a credit memo exists, revenue recognition also considers values from the credit memo

Revenue Recognition (Event-based) - Service Documents

Manage Real-Time Revenue Recognition Issues

Run Revenue Recognition - Service Documents

Exception

Manage Revenue Recognition Issues - Service Documents

3D2 - Service
Order
Management
and Monitoring

Provide information
of costs

Run Revenue
Recognition -
Service Documents

Revenue
Recognition
Reversal (optional)

Review Service
Actuals

End